Helpful Numbers

Here is a quick list of phone numbers to call for information about your health plan.

Agency Name	Telephone Number	Website Address
Enrollment Center To enroll in or change your medical health plan.	1-866-305-5147 TDD/TYY 1-800-766-3777 Business Hours: Monday - Friday, 8:00 AM to 5:00 PM	
Eligibility Verification To confirm you eligibility and assignments.	1-800-766-9012 TDD/TYY 1-800-766-3777 Business Hours: Monday - Friday, 8:00 AM to 5:00 PM	https://www.kmap-state- ks.us/hcp/member
KanCare Clearinghouse Eligibility and application questions for Families and Children.	1-800-792-4884 1-800-498-1255 FAX Business Hours: Monday - Friday, 8:00 AM to 5:00 PM	
Department of Children and Families (DCF) Eligibility and application questions for Elderly and Persons with Disabilities	1-888-369-4777 Business Hours: Monday - Friday, 8:00 AM to 5:00 PM	www.dcf.ks.gov
Kansas Relay Center (TDD/TTY)	1-800-766-3777	
Medicaid Fraud Control	785-368-6220	
Medicare	1-800-633-4227	
Social Security Office	1-800-772-1213	